

**BEFORE THE  
LOUISIANA PUBLIC SERVICE COMMISSION**

**LOUISIANA PUBLIC SERVICE COMMISSION,  
EX PARTE**

**DOCKET NO. U-22252-C**

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***In re: BellSouth Telecommunications, Inc., Service Quality Performance Measurements Six-Month Review.***

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**NOTICE**

The following is the fourth procedural schedule in the above referenced docket. This docket is being continued to evaluate BellSouth's performance measures, statistics, and remedy plan as set forth in the Staff Recommendation and adopted by the Commission in its General Order of May 14, 2001. On July 31, 2001, the Commission amended this decision indicating that: "Six months following the effective date of this Order (May 14, 2001), Staff shall review the performance measures, the delta, psi, and epsilon values and the remedy plan adopted pursuant to Staff's Recommendation. CLECs shall be allowed to participate in this review.

At the March 13, 2002 workshop the parties agreed to a procedural schedule and action items that were to be filed with the commission. The matrix with the action items is attached as " Attachment A" to this notice.

The parties agreed to the following filing dates:

**April 19, 2002**

- 1) BST & CLECs to file comments on new and changed measures. Staff requests that the parties address the progress that has been made in Georgia in this area so that these matters do not need to be readdressed. Matters outside what has been agreed to in Georgia will be addressed at the next workshop.
- 2) BST & CLECs to file comments on SEEMs plan as well as other aspects of the enforcement mechanisms.
- 3) Action Items Due.

**April 22, 2002**

- 1) Replies of all parties on comments and action items filed

on April 19, 2002.

A technical workshop to address the items set forth below will be held April 30, 2002. The workshop will begin at 9:00 a.m.

- 1) BellSouth's Action Items and Comments Filed
- 2) Changes to Metrics
- 3) Changes to SEEMs
- 4) Other Matters

The scope of this rulemaking proceeding is limited to those issues as addressed above. At the Workshops, the discussions will not be recorded. Experts will discuss each matter thoroughly. Each party is urged to be prepared to discuss all claims made by the party or to refute those claims made by the opposition.

Any documents, testimony or comments filed pursuant to the above referenced procedural schedule shall be filed no later than 4:30 P.M. the day of the deadline. **ONE COPY** of all documents, testimony or comments shall be filed with the Commission at the following address:

Louisiana Public Service Commission  
Docketing Section  
Post Office Box 91154  
Baton Rouge, Louisiana 70821-9154

Staff should be served as part of the service list. Please continue to serve Staff and the parties by both e-mail and U.S. Mail.

**BY ORDER OF THE COMMISSION**  
**BATON ROUGE, LOUISIANA**  
**March 27, 2002**

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**LAWRENCE ST. BLANC**  
**SECRETARY**